Eagle Valley Transportation Authority
d/b/a “Core Transit”

Title VI Plan



Adopted August 1, 2024

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BACKGROUND

The Eagle Valley Transportation Authority, d/b/a Core Transit ("Core Transit") is a Regional Transportation Authority formed pursuant to Title 43, Article 4, Part 6 of the Colorado Revised Statutes as amended. Core Transit's goals include improving transit service, increasing ridership and efficiency across the valley's existing transit agencies, providing affordable or free transit to the valley's visitors and employee base, strengthening the connection between the valley's different communities and advancing climate action goals by reducing car trips and increasing the use of low or zero emission public transportation. Member jurisdictions include the Towns of Avon, Eagle, Minturn, Red Cliff and Vail; Eagle County; and Beaver Creek Metropolitan District. Core Transit is funded by a dedicated 0.5% sales tax. Core Transit also receives via intergovernmental transfer the portion of the existing 0.5% ECO Transit sales tax collected by Eagle County that was previously used to operate ECO Transit. Core Transit assumed responsibility for continuing to operate that system at the conclusion of an organizational transition in on August 4, 2024.

Core Transit serves Eagle and Lake Counties, including the I-70 and U.S. Highway 6 corridors from Dotsero in the west to Vail in the east, a distance of approximately 43 miles. In addition, regional service is provided along U.S. Highway 24 from Leadville to Vail, approximately 56 miles. Complementary paratransit is provided within 3/4 miles of regular Core Transit service. Core Transit-service is currently fare-free in Core Transit member communities and fare-based outside of Core Transit borders.

PROVISION OF TITLE VI ASSURANCES

Core Transit hereby certifies that, as a condition of receiving Federal financial assistance under the Urban Mass Transportation Act of 1964, as amended, it will ensure that:

a) Core Transit shall submit on an annual basis, their Title VI Assurance, as part of their annual Certification and Assurance submission to CDOT.
b) Core Transit will compile, maintain, and submit in a timely manner, Title VI information required by FTA Circular 4702.1B, updated as of October 1, 2012, and in compliance with the Department of Transportation's Title VI Regulation, 489CFR, Part 21
c) No person, on the basis of race, color, or national origin, will be subjected to discrimination in the level and quality of transportation services and transit-related benefits.
d) The benefits of Core Transit's transit services are shared equitably throughout the service area.

e) The level and quality of transit services are sufficient to provide equal access to all riders in its service area.

Core Transit will make it known to the public that those persons or persons alleging discrimination on the basis of race, color, or national origin as it relates to the provision of transportation services and transit-related benefits may file a complaint with the Federal Transit Administration and/or the U.S. Department of Transportation.

TITLE VI COMPLAINTS, INVESTIGATIONS AND LAWSUITS

a) There are no outstanding lawsuits or complaints naming Core Transit which allege discrimination on the basis of race, color or national origin with respect to service or other transit benefits.
b) There are no pending applications for Federal financial assistance, and there is no Federal financial assistance currently being provided to Core Transit other than that being supplied by the Federal Transit Administration (FTA).
c) During the course of the last three (3) years, there have not been any civil rights compliance review activities conducted with respect to Core Transit and, to the best of our knowledge, there are not presently any ongoing civil rights compliance review activities being conducted with respect to Core Transit.

There are currently no pending construction projects which would negatively impact minority communities being performed by Core Transit.

GENERAL GUIDELINES/REQUIREMENTS

Annual Certification and Assurance

As stated in Section I, Core Transit shall submit annually, their Title VI assurance, as part of their annual Certification and Assurance submission to the FTA.

Complaint Procedures

In compliance with 49 CFR Section 21.9(b), Core Transit has developed procedures for investigating and tracking Title VI complaints filed against them. Such procedures shall be made available to the public upon request. Core Transit complaint procedures and complaint form are contained herein as Appendix C, D (English) and Appendix E, F (Spanish).

Record Title VI Activities

In compliance with 49 CFR Section 21.9(b), Core Transit shall prepare and maintain a list of any active investigations conducted by entities other than the FTA, lawsuits, or complaints naming Core Transit, that allege discrimination on the basis of race, color, or nation origin. Such list shall include:

1. Date the investigation, lawsuit, or complaint was filed.
2. Summary of the allegation(s).
3. The status of the investigation, lawsuit, or complaint; and
4. Actions taken by Core Transit in response to the investigation, lawsuit or complaint.

Promoting Inclusive Public Participation

Core Transit shall take meaningful steps to involve minority and LAP populations in public participation activities. Core Transit's Public Participation Plan is contained herein as Appendix I.

Minority Representation on Advisory Boards

Core Transit is governed by a Board of Directors consisting of seven elected official Directors, one appointed by each of the seven member jurisdictions, and seven alternate Directors, also elected officials. By statue, the members of Core Transit's Board of Directors must be elected officials from the member jurisdictions. Core Transit's Board of Directors, including alternates, consists of 10 male and 4 female members. Core Transit staff do not play any role in choosing the board members.
Core Transit encourages minority and LAP population participation in planning for its various projects by employing bilingual staff and publishing advertisements, public notices, web-site information, social media and announcements in English and Spanish.

Language Assistance Plan

Core Transit shall take steps to ensure meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are Language Assistance Plan Proficient (LAP). Core Transit will assist persons with Language Assistance Plan proficiency to participate in the transportation planning process. Core Transit staff will make every effort to provide translators and document translation, where feasible, upon request.

Core Transit's Language Assistance Plan Proficiency (LAP) Plan is contained herein as Appendix H.

Public Notification

In compliance with 49 CFT Section 21.9(d), Core Transit shall provide information to the public regarding their Title VI obligations and apprise members of the public of the protections against discrimination afforded to them by the Title VI. Core Transit complaint procedures and public notification information are contained herein as Appendix C and D (English) and Appendix E and F (Spanish).

Additional Information

Core Transit acknowledges that, at the discretion of the FTA, information other than that which is required by FTA C 4702.1B, may be requested in writing of the Core Transit, to investigate complaints of discrimination or to resolve concerns about possible noncompliance with Title VI.

Timely Submission

Core Transit acknowledges that their Title VI submissions and/or updates thereto, shall be supplied to their CDOT Civil Rights & Business Resource Center once every three (3) years. The submission shall include, but is not limited to:

1. A summary of public outreach and involvement activities undertaken since the last submission and a description of steps taken to ensure that minority and low-income people had meaningful access to these activities.
2. Core Transit's process for persons with Language Assistance Plan proficiency (LAP).
3. Title VI Complaint and Tracking procedures.
4. A list of any Title VI investigations, complaints or lawsuits filed since the last submission; and
5. A copy of Core Transit's public notice regarding Title VI compliance and public access and instructions to Core Transit Title VI complaint procedures.
6. Portions of the Plan which have not changed since the last submission will not be resubmitted, however, Core Transit shall include a statement to this effect in lieu of copies of the original documents in order to eliminate redundancy in resubmissions.

Facility Location and Equity Analysis

Core Transit has not constructed any new transportation facilities in the last 3 years.

Environmental Analysis of Construction Projects

Should new facilities be constructed in the future, Core Transit shall integrate an environmental justice analysis into their National Environmental Policy Act (NEPA) documentation of transit related construction projects of which require NEPA. If a Categorical Exclusion (CE) is performed, Core Transit shall complete the FTA's standard CE checklist which includes a section on community disruption and environmental justice. While preparing an Environmental Assessment (EA) or Environmental Impact Statement (EIS), Core Transit shall integrate into their documents, the following:

1. A description of the low-income and minority population within the study area affected by the project, and a discussion of the method used to identify this population.
2. A discussion of all adverse effects that would affect the identified minority and low-income population.
3. A discussion of all positive effects that would affect the identified minority and low-income population.
4. A description of all mitigation and environmental enhancement actions incorporated into the project to address the adverse effects, including, but not limited to, any special features of the relocation program that go beyond the requirements of the Uniform Relocation Act and address adverse community effects such as separation or cohesion issues, and the replacement of the community resources destroyed by the project, if applicable.
5. A discussion of the remaining effects, if any, and why further mitigation is not proposed; and
6. For projects that traverse predominantly minority and low-income and predominantly non-minority and non-low-income areas, a comparison will be completed of mitigation and environmental enhancement actions between the two stated areas. If there is no basis for such a comparison, Core Transit shall describe why this is so.

FIXED ROUTE SYSTEMWIDE SERVICE STANDARDS

Information regarding vehicle loads, headways, on-time performance, service availability, and vehicle assignment is included in Appendix J.

TRANSIT AMENITIES

Information regarding transit amenities is included in Appendix K.

SYSTEM USE POLICIES

Policies and procedures regarding use of the Core Transit system are included in Appendix L.

Appendix A

Board Adoption Resolution

EAGLE VALLEY TRANSPORTATION AUTHORITY

RESOLUTION NO. 2024-12

A RESOLUTION AUTHORIZING AND ADOPTING EAGLE VALLEY TRANSPORTATION AUTHORITY D/B/A "CORE TRANSIT" TITLE VI PLAN

Eagle Valley Transportation Authority ("Authority") was created by that certain Eagle Valley Transportation Authority Intergovernmental Agreement by and among Beaver Creek Metropolitan District; Town of Avon, Colorado; Eagle County, Colorado; Town of Eagle, Colorado; Town of Minturn, Colorado; Town of Red Cliff, Colorado; and Town of Vail, Colorado, dated as of September 1, 2022 (the "Authority IGA"), providing for the establishment of the Authority as a Colorado regional transportation authority pursuant to the Regional Transportation Law, Title 43, Article 4, Part 6, Colorado Revised Statutes, as amended; and

WHEREAS, the Town of Gypsum, Colorado is not a Member of the Authority, as defined in the Authority IGA, due to the absence of voter authorization for participation in the Authority at the November 8, 2022 election; and

WHEREAS, pursuant to Section 43-4-604(3)(c), C.R.S., the Board of Directors of the Authority ("Board") has the power to make and pass orders and resolutions necessary for the government and management of the affairs of the Authority and the execution of the powers vested in the Authority; and

WHEREAS, Section 601 of Title VI of the Civil Rights Act of 1964 states, "no person in the United States shall, on the ground of race, color, national origin, sex, age, or disability, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance;" and

WHEREAS, the Authority is a recipient of Federal financial assistance from the Colorado Department of Transportation (CDOT), and is subject to Title VI of the Civil Rights Act of 1964, (42 U.S.C. 2000d); and

WHEREAS, the Authority has or will provide all annual certifications and assurances to the Colorado Department of Transportation, required for the Title VI Program; and

WHEREAS, the Authority assures that no person or group of persons on the basis of race, color, national origin, sex, age, or disability, including Limited English Proficient (LEP) persons are subjected to discrimination in the level and quality of transportation services, programs and activities provided, whether federally funded or not; and

WHEREAS, the Authority is responsible for managing its grant programs in accordance with Federal requirements, and CDOT is responsible for ensuring that recipients follow Federal statutory and administrative requirements. The CDOT Civil Rights Officer requires organizations, as a condition of eligibility for Federal financial assistance from the FTA, to submit, every three years, their Title V Compliance Program and Limited English Proficiency Plan (LEPP) to the Civil Rights Department of the Colorado Department of Transportation for approval; and

WHEREAS, Title VI is a Federal law that applies to recipients and sub-recipients of Federal financial assistance. FTA recipients must ensure that their programs, policies, and activities comply with the Colorado Department of Transportation's (CDOT) Title VI regulations. Under Title VI, CDOT has the responsibility to provide oversight of recipients and to enforce their compliance with Title VI, to ensure that recipients do not use Federal funds to subsidize discrimination based on race, color, national origin, sex, age, or disability.

NOW THEREFORE, BE IT RESOLVED by the Board of Directors of the Eagle Valley Transportation Authority as follows:

1. Incorporation of Recitals and Single Source. The recitals set forth above are incorporated and resolved as if set forth in this section in full.

2. Adoption of Policy. The Board hereby adopts the Title VI Policy substantially in the form enclosed herewith (the "Title VI Plan").

3. Authorization to Submit to the FTA. The Board authorizes the Title VI Compliance Officer to summit the Title VI Plan to the Federal Transit Administration.

4. Updates and Amendments to the Title VI Plan. The Board resolves that the foregoing resolution shall remain in full force and effect, through probable requested updates and/or amendments by the Colorado Department of Transportation Civil Rights.

5. Severability. If any part, section, subsection, sentence, clause or phrase of this Resolution is for any reason held to be invalid, such invalidity shall not affect the validity of the remaining provisions.

6. Effective Date. This Resolution shall take effect and be enforced immediately upon its approval by the Authority's Board of Directors.

ADOPTED this 1st day of August, 2024.

EAGLE VALLEY TRANSPORTATION AUTHORITY

Amy Phillips, Board Chair

ATTEST:

Tanya Allen
Tanya Allen (Aug 22, 2024 14:49 MDT)

Tanya Allen, Secretary

Appendix B

FTA Title VI Notices (English and Spanish)

Public Notice of Rights
The following statement shall be posted in conspicuous and accessible locations at the Core Transit office, the Vail Transportation Center, on the Core Transit website (www.coretransit.org), permanently displayed on public transit vehicles; and other appropriate materials made available to the public:

Avisos del Título VI de la FTA (Inglés y Español)

Notificación Pública de Derechos

La siguiente declaración se publicará en lugares visibles y accesibles en la oficina de Core Transit, Vail Transportation Center, en el sitio web de Core Transit (www.coretransit.org), y se mostrará de manera permanente en los vehículos de transporte público; además de otros materiales apropiados disponibles para el público:

Non-Discrimination - Your Rights Under Title VI of the Civil Rights Act of 1964
The United States Department of Transportation (DOT) ensures full compliance with Title VI of the Civil Rights Act of 1964 by prohibiting discrimination against any person on the basis of race, color or national origin in the provisions of benefits and services resulting from federally assisted programs and activities. Any person, who believes Core Transit has violated his /her Title VI protections, should contact the Core Transit Transportation Director at 970-343-6430 or email titlevi@coretranist.org. Core Transit has also developed a policy to assist individuals who are Language Assistance Plan Proficient (LAP). Translation services, in order to assist LAP individuals, shall be made available to Core Transit's customers upon request. Core Transit's Title VI policy, complaint procedures and LAP Plan shall be made available upon request by contacting the Eagle Valley Transportation Authority Bus at the above-noted information. For Federal Title VI information, please contact the Federal Transit Administration (FTA), Region 8 at 720-963-3300. Federal Title VI information, including filing complaints, can also be accessed on the FTA web site at: www.fta.dot.gov.

No Discriminación - Sus Derechos Bajo el Título VI de la Ley de Derechos Civiles de 1964

El Departamento de Transporte de los Estados Unidos "United States Department of Transportation" (DOT) asegura el pleno cumplimiento del Título VI de la Ley de Derechos Civiles de 1964, prohibiendo la discriminación contra cualquier persona por motivos de raza, color u origen nacional en la provisión de beneficios y servicios derivados de programas y actividades asistidos a nivel federal. Cualquier persona que crea que Core Transit ha violado sus protecciones bajo el Título VI, debe contactar a Core Transit al 970-343-6430 o enviar un correo electrónico a titlevi@coretransit.org. Core Transit también ha desarrollado una política para ayudar a individuos que son Limitados en Inglés (LAP). Se brindarán servicios de traducción, para asistir a las personas LAP, a los clientes de Core Transit a solicitud. La política del Título VI de Core Transit, los procedimientos de queja y el Plan LAP estarán disponibles a solicitud contactando a la "Eagle Valley Transportation Authority Bus" usando la información mencionada arriba. Para información federal del Título VI, póngase en contacto con la Administración Federal de Transporte "Federal Transit Administration" (FTA), Región 8 al 720-963-3300. La información federal del Título VI, incluyendo la presentación de quejas, también se puede acceder en el sitio web de la FTA en: www.fta.dot.gov.

Appendix C

FTA Title VI Complaint Procedures (English)

Any person who believes she or he has been discriminated against on the basis of race, color, or national origin by Core Transit (hereinafter referred to as "the Authority") may file a Title VI complaint using the following procedures:

1. A formal complaint must be filed within 180 calendar days of the alleged occurrence. Complaints shall be in writing and signed by the individual or his/her representative, and will include the complainant's name, address and telephone number; name of alleged discriminating official, basis of complaint (race, color, or national origin) and the date of alleged act(s). A statement detailing the facts and circumstances of the alleged discrimination must accompany all complaints.

   Core Transit strongly encourages the use of the ***Core Transit Title VI Complaint Form*** when filing official complaints. Please complete the form and submit it to:

   Title VI Coordinator
   Eagle Valley Transportation Authority d/b/a Core Transit
   P.O. Box 1070
   Gypsum, CO 81637

2. If a complainant is unable or incapable of providing a written statement, a verbal complaint of discrimination may be made to the Core Transit Title VI Coordinator. Under these circumstances, the complainant will be interviewed, and the Core Transit Title VI Coordinator will assist the Complainant in converting the verbal allegations to writing.
3. When a complaint is received and logged, a copy will also be sent to the Executive Director or their designee. the Title VI Coordinator will provide written acknowledgment to the Complainant, within ten (10) calendar days by email and by registered mail.
4. If a complaint is deemed incomplete, additional information will be requested, and the Complainant will be provided 60 calendar days to submit the required information. Failure to do so may be considered good cause for a determination of no investigative merit.

5. Within 15 calendar days from receipt of a complete complaint, Core Transit will determine its jurisdiction in pursuing the matter and whether the complaint has sufficient merit to warrant investigation. Within five (5) calendar days of this decision, the Core Transit Director of Transportation or his/her authorized designee will notify the Complainant and Respondent, by email and registered mail, informing them of the disposition.
    a. If the decision is not to investigate the complaint, the notification shall specifically state the reason for the decision.
    b. If the complaint is to be investigated, the notification shall state the grounds of Core Transit's jurisdiction, while informing the parties that their full cooperation will be required in gathering additional information and assisting the investigator.
6. When Core Transit does not have sufficient jurisdiction, the Core Transit Director of Transportation or his/her authorized designee will refer the complaint to the appropriate State or Federal agency holding such jurisdiction.
7. If the complaint has investigative merit, the Core Transit Director of Transportation or his/her authorized designee will instruct the Title VI Coordinator to fully investigate the complaint. A complete investigation will be conducted, and an investigative report will be submitted to the Director within 60 calendar days from receipt of the complaint. The report will include a narrative description of the incident, summaries of all persons interviewed, and a finding with recommendations and conciliatory measures where appropriate. If the investigation is delayed for any reason, the Title VI Coordinator will notify the appropriate authorities, and an extension will be requested.
8. The Core Transit Director of Transportation or his/her authorized designee will issue letters of finding to the Complainant and Respondent within 90 calendar days from receipt of the complaint.
9. If the Complainant is dissatisfied with Core Transit's resolution of the complaint, he/she has the right to file a complaint with the:

    Federal Transit Administration, Office of Civil Rights
    Attn: Title VI Program Coordinator
    East Building, Fifth Floor-TCR
    1200 New Jersey Avenue, SE
    Washington, DC 20590

FTA Complaint procedures can also be found on the FTA web site at: www.fta.dot.gov. These procedures are also outlined in FTA Circular 4702.1B, Chapter IX.

Appendix D

FTA Title VI Complaint Form (English)

Section I:				
Name:				
Address:				
Telephone (Home):		Telephone (Work):		
Electronic Mail Address:				
Accessible Format Requirements?	Large Print		Audio Tape	
	TDD		Other	
Section II:				
Are you filing this complaint on your own behalf?		Yes*	No	
*If you answered "yes" to this question, go to Section III.				
If not, please supply the name and relationship of the person for whom you are complaining:				
Please explain why you have filed for a third party: _____				
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.		Yes	No	
Section III:				
I believe the discrimination I experienced was based on (check all that apply): [ ] Race [ ] Color [ ] National Origin Date of Alleged Discrimination (Month, Day, Year): _____ Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form. _____ _ _____ _				

Section IV		
Have you previously filed a Title VI complaint with this agency?	Yes	No
Section V		
Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court? [ ] Yes [ ] No If yes, check all that apply: [ ] Federal Agency: _____ [ ] Federal Court _____ [ ] State Agency _____ [ ] State Court _____ [ ] Local Agency _____		
Please provide information about a contact person at the agency/court where the complaint was filed.		
Name:		
Title:		
Agency:		
Address:		
Telephone:		
Section VI		
Name of agency complaint is against:		
Contact person:		
Title:		
Telephone number:		

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below

_____ _____

Signature Date

Please submit this form in person at the address below, or mail this form to:

Title VI Coordinator
Eagle Valley Transportation Authority d/b/a Core Transit
P.O. Box 1070
Gypsum, CO 81637

Appendix E

FTA Title VI Complaint Procedures (Spanish)

Procedimientos de quejas bajo el Título VI de la FTA (Español)

Cualquier persona que crea que ha sido discriminada por motivos de raza, color u origen nacional por Core Transit (en lo sucesivo denominado "la Autoridad") puede presentar una queja bajo el Título VI siguiendo los siguientes procedimientos:

1. Se debe presentar una queja formal dentro de los 180 días calendario posteriores a la supuesta ocurrencia. Las quejas deben ser por escrito y firmadas por la persona afectada o su representante e incluirán el nombre, dirección y número de teléfono del denunciante; nombre del funcionario presuntamente discriminador, base de la queja (raza, color u origen nacional) y la fecha de los presuntos actos. Una declaración detallando los hechos y circunstancias de la supuesta discriminación debe acompañar a todas las quejas.

   Core Transit recomienda el uso del Formulario de Quejas del Título VI de Core Transit "**Core Transit Title VI Complaint Form"** al presentar quejas oficiales. Por favor, complete el formulario y envíelo a:

   Title VI Coordinator

   Eagle Valley Transportation Authority d/b/a Core Transit

   P.O. Box 1070

   Gypsum, CO 81637

2. Si un denunciante no puede o no tiene la capacidad de proporcionar una declaración escrita, se puede presentar una queja verbal de discriminación al Coordinador del Título VI de Core Transit. En estas circunstancias, se entrevistará al denunciante, y el Coordinador del Título VI de Core Transit asistirá al denunciante para convertir las alegaciones verbales en un escrito.

3. Cuando se reciba y registre una queja, también se enviará una copia al Director Ejecutivo o a su designado. El Coordinador del Título VI

proporcionará un acuse de recibo por escrito al denunciante, dentro de los diez (10) días calendario, por correo electrónico y correo registrado.

4. Si se considera que una queja está incompleta, se solicitará información adicional, y se proporcionará al denunciante 60 días calendario para presentar la información requerida. No cumplirse puede ser considerado como una causa justificada para determinar que no hay mérito para la investigación.

5. Dentro de los 15 días calendario desde la recepción de una queja completa, Core Transit determinará su jurisdicción para continuar con el asunto y si la queja tiene suficiente mérito para justificar una investigación. Dentro de cinco (5) días calendario de esta decisión, el Director de Transporte de Core Transit o su designado autorizado notificará al denunciante y al demandado, por correo electrónico y correo registrado, informándoles sobre la resolución.
    a. Si la decisión es no investigar la queja, la notificación deberá indicar específicamente la razón de la decisión.
    b. Si la queja será investigada, la notificación indicará los fundamentos de la jurisdicción de Core Transit, informando a las partes que se requerirá su total cooperación para recopilar información adicional y ayudar al investigador.

6. Cuando Core Transit no tenga suficiente jurisdicción, el Director de Transporte de Core Transit o su designado autorizado referirá la queja a la agencia estatal o federal apropiada que tenga tal jurisdicción.

7. Si la queja tiene mérito para investigación, el Director de Transporte de Core Transit o su designado autorizado instruirá al Coordinador del Título VI para que investigue completamente la queja. Se llevará a cabo una investigación completa, y se presentará un informe de investigación al Director dentro de los 60 días calendario desde la recepción de la queja. El informe incluirá una descripción narrativa del incidente, resúmenes de todas las personas entrevistadas y un hallazgo con recomendaciones y medidas conciliatorias cuando sea apropiado. Si la investigación se retrasa por cualquier motivo, el Coordinador del Título VI notificará a las autoridades apropiadas y se solicitará una extensión.

8. El Director de Transporte de Core Transit o su designado autorizado emitirá cartas de hallazgo al denunciante y al demandado dentro de los 90 días calendario desde la recepción de la queja.
9. Si el denunciante no está satisfecho con la resolución de la queja por parte de Core Transit, tiene el derecho de presentar una queja ante:

Federal Transit Administration, Office of Civil Rights

Attn: Title VI Program Coordinator

East Building, Fifth Floor-TCR

1200 New Jersey Avenue, SE

Washington, DC 20590

Los procedimientos de quejas de la FTA también se pueden encontrar en el sitio web de la FTA en: www.fta.dot.gov. Estos procedimientos también están descritos en el FTA Circular 4702.1B, Capítulo IX.

Appendix F

FTA Title VI Complaint Form (Spanish)

Formulario de Queja del Título VI de la FTA (Español)

Sección I:				
Nombre:				
Dirección:				
Teléfono (Casa):		Teléfono (Trabajo):		
Correo Electrónico:				
¿Requiere un formato accesible?	Letra Grande		Audio	
	TDD		Otro	

Sección II:		
¿Está presentando esta queja en su propio nombre?	Sí*	No
*Si respondió "sí" a esta pregunta, vaya a la Sección III.		
Si no, por favor proporcione el nombre y la relación de la persona para quien está presentando la queja:		
Por favor explique por qué ha presentado la queja en nombre de un tercero:		
Por favor confirme que ha obtenido el permiso de la parte agraviada si está presentando la queja en nombre de un tercero.	Sí	No

Section III:

Creo que la discriminación que experimenté se basó en (marque todo lo que corresponda):

[ ] Raza [ ] Color [ ] Origen Nacional

Fecha de la Discriminación Alegada (Mes, Día, Año): _____

Explique lo más claramente posible lo que sucedió y por qué cree que fue discriminado. Describa a todas las personas que estuvieron involucradas. Incluya el nombre y la información de contacto de la(s) persona(s) que lo discriminaron (si se conocen), así como los nombres e información de

contacto de cualquier testigo. Si necesita más espacio, por favor use la parte posterior de este formulario. _____ _____

Section IV		
¿Ha presentado previamente una queja del Título VI con esta agencia?	Sí	No

Section V
¿Ha presentado esta queja ante alguna otra agencia Federal, Estatal o local, o en algún tribunal Federal o Estatal? [ ] Sí [ ] No Si la respuesta es sí, marque todas las que correspondan: [ ] Agencia Federal: _____ [ ] Tribunal Federal _____ [ ] Agencia Estatal _____ [ ] Tribunal Estatal _____ [ ] Agencia Local _____
Por favor proporcione información sobre una persona de contacto en la agencia/tribunal donde se presentó la queja.
Nombre:
Título:
Agencia:
Dirección:
Teléfono:
Sección VI
Nombre de la agencia contra la cual se presenta la queja:
Persona de contacto:
Título:
Número de teléfono:

Puede adjuntar cualquier material escrito u otra información que considere relevante para su queja.

Se requiere la firma y la fecha a continuación

_____ _____

Firma Fecha

Por favor, entregue este formulario en persona en la dirección a continuación, o envíelo por correo a:

Title VI Coordinator
Eagle Valley Transportation Authority d/b/a Core Transit
P.O. Box 1070
Gypsum, CO 81637

Appendix G

FTA Title VI Investigations/Complaints Chart

Type	Date (day(s), month(s), year(s))	Summary (basis – race, color, or national origin)	Status	Action(s) taken
Complaints and Investigations against the subrecipient or its employees				
Lawsuits				

Appendix H

Language Assistance Plan Proficiency Plan

1. INTRODUCTION

This Language Assistance Plan Proficiency (LAP) Plan, for Eagle Valley Transportation Authority has been developed in response to federal requirements included under Section 601 of Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d), which provides that no person shall “on the grounds of race, color or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

Federal Executive Order No. 13166, issued in August 2000 by President Clinton, "Improving Access to Services for Persons with Language Assistance Plan Proficiency," was created to "... improve access to federally conducted and federally assisted programs and activities for persons who, as a result of national origin, are limited in their English proficiency (LAP)..." President Bush affirmed his commitment to Executive Order 13166 through a memorandum issued on October 25, 2001, by Assistant Attorney General for Civil Rights, Ralph F. Boyd, Jr. and Acting Assistant Attorney General, Loretta King directed a strengthening of enforcement of Title VI in a memorandum dated July 10, 2009.

As a sub-recipient of funds from the Federal Transit Administration (FTA), through the Colorado Department of Transportation (CDOT), this Language Assistance Plan Proficiency (LAP) Plan for Eagle Valley Transportation Authority has been developed to ensure compliance with Federal LAP regulations. It includes an assessment of the Language Assistance Plan proficiency needs of our area, an explanation of the steps we are currently taking to address these needs, and the steps we plan to take in the future to ensure meaningful access to our transit programs by persons with Language Assistance Plan proficiency.

2. Language Assistance Plan PROFICIENCY NEEDS OF AREA

This Language Assistance Plan Proficiency (LAP) Plan, for Eagle Valley Transportation Authority has been developed in response to federal requirements included under Section 601 of Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d), which provides that no person shall “on the grounds of race, color or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

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The *Four-Factor Analysis* developed by the FTA requires that information be included in LAP Plans regarding the number and percentage of LAP persons in our area, and the nature, frequency, and importance of the contact we have, with LAP persons, in providing transit services. Each of these elements is addressed below.

A. Number and Percentage of LAP Persons in Our Area

Permanent Population

The U.S. Census provides information to assist in estimating the number of Language Assistance Plan speakers in the permanent population. For small urban areas and rural counties, the best data available is from the American Community Survey's 2022 5-Year estimates. Table 1 presents this information for Eagle and Lake Counties.

As the table below shows, there were significant numbers and percentages of the permanent population of both counties, in the year 2022, who had difficulty speaking English: 5,346, 10.9% of the population of Eagle County, and 671, 9.5% of all persons age 5 and over in Lake County. By large percentages, 90-100%, of those were Spanish speakers.

School District and Other Local Data

U.S. Census data indicates a significant need to respond to individuals in the permanent population of our service area who have difficulty with English. Those who do have difficulty are almost exclusively Spanish speakers. From 2019/2020 Eagle County School District enrollment data, 52.4% of Eagle County School District students identify as Hispanic. From winter 2017 ECO Transit survey data, 34% of riders are Hispanic. We are committed to monitoring LAP needs among the permanent population over time.

Visitors

There may be a potential need for special services for LAP individuals in our visitor population. As a year-round resort community, Eagle County attracts individuals from all over the world. We are therefore sensitive to LAP needs among visitors to our area. Based on 2017 survey data, approximately 14% of riders on the legacy ECO system (now operated by Core Transit) riders were visitors.

Table 1

	Eagle County, Colorado		Lake County, Colorado	
Label	**Estimate**	**Percent**	**Estimate**	**Percent**
LANGUAGE SPOKEN AT HOME				
Population 5 years and over	52,906	52,906	7,090	7,090
English only	38,912	73.5%	5,834	82.3%
Language other than English	13,994	26.5%	1,256	17.7%
Speak English less than "very well"	5,346	10.1%	671	9.5%
Spanish	11,481	21.7%	1,208	17.0%
Speak English less than "very well"	4,882	9.2%	671	9.5%
Other Indo-European languages	2,089	3.9%	40	0.6%
Speak English less than "very well"	361	0.7%	0	0.0%
Asian and Pacific Islander languages	294	0.6%	8	0.1%
Speak English less than "very well"	94	0.2%	0	0.0%
Other languages	130	0.2%	0	0.0%
Speak English less than "very well"	9	0.0%	0	0.0%

Source: U.S. Census American Community Survey, DP02 Selected Social Characteristics in the United States, 2022 ACS 5-Year Estimates

Summary
Given the substantial number of persons who have difficulty speaking English in the permanent population of our area, as well as the resort nature of our area, and the potential for significant numbers of our visitor population who may have Language Assistance Plan Proficiency needs, we are committed to addressing the LAP needs of the persons we serve, residents and visitors.

Nature, Frequency and Importance of LAP Contact
The nature and importance of LAP contact is high for public transit services. Core Transit employees have daily contact with Spanish speaking individuals. Therefore, strategies to address this need have been developed and will continually be reviewed and improved where needed.

3. CURRENT LAP EFFORTS

Due to the fact that substantial numbers of the permanent population of our area have difficulty speaking English, and the fact that we have high numbers of visitors coming to our area, as a public transit provider we are committed to addressing the on-going need to service LAP individuals. Therefore, in recent years we have undertaken the following efforts: Rider Alerts, in-bus signage, and all rider forms and communications are both available in English and Spanish and drivers are trained in basic Spanish transit-related communications. Translators are available for Spanish communications with transit staff. An LAP plan was adopted in September of 2020 by the Core Transit's predecessor, the Eagle County Regional Transportation Authority Board and the Eagle County Board of County Commissioners. The Core Transit has adopted a bilingual pay policy that incentivizes the acquisition and use of transit-specific Spanish language skills.

4. PLANS FOR THE FUTURE LAP EFFORTS

Given the current and potential future need to respond to individuals with Language Assistance Plan Proficiency our LAP Plan includes the elements identified below.

Identifying LAP Persons Who Need Language Assistance
To identify potential future LAP needs with respect to our transit service we will undertake the following:

- Review Census updates as they become available.

- Periodically review perceived LAP needs with drivers and other first-line staff.
- Make periodic contacts with school districts and other community agencies that may know of LAP persons or groups.
- Review Core Transit surveys as they occur.

Language Assistance Measures

Core Transit is committed to the following to respond to LAP needs:

- Providing all information on the Core Transit website in Spanish, including all forms.
- Developing Spanish versions of marketing materials, customer complaint forms, public notices, and related information, as appropriate.
- Designating specific customer-facing positions as bilingual required and ensuring Spanish-speaking customer service staff and supervisors are regularly available.
- Hiring bilingual Spanish-speaking operators and incentivizing the acquisition of transit-specific Spanish language skills.
- Encouraging the use of web-based tools such as Google Translate to assist with phrase translation into or from multiple languages.
- Ensuring staff are familiar with Language Line Services at http://www.languageline.com.
- Identifying other community resources such as agencies serving LAP persons which may have resources to share.

Staff Training

Similarly, as the need arises, we will consider the following staff training topics:

- Federal LAP requirements, LAP Plan and Title VI.
- Documenting language assistance requests.
- Use of any of the language assistance measures as described above.

Outreach Efforts

Similarly, as the need arises, we will consider the following staff training topics:

- Identify agencies in our area that may serve LAP populations.

- Provide targeted information on our services to them, as appropriate.
- Provide opportunities for LAP participation at public meetings, through advertising and conduct of meetings, as appropriate.

Monitoring and Updating Plan

We will monitor and update this plan every 2-3 years, as needed. This will include:

- Reviewing our LAP Plan with staff and make adjustments, as needed.
- Paying particular attention to demographic changes in Eagle and Lake Counties and to any LAP-related complaints we receive.

Disseminating Our LAP Plan

- Have copies of our plan available to give to agencies serving LAP populations in our area and or for individual requests.
- Post our plan on www.coretransit.org.
- Adoption by the Core Transit Board of Directors

Appendix I

Public Participation Plan

Core Transit has maintained the traditional approach to its outreach program such as flyers, newspaper ads, social media, radio announcements, and public notices. In addition, we have added many methods extending beyond the traditional approach as outlined below.

1. Core Transit maintains public e-mail addresses at info@coretransit.org. Bilingual staff are available to respond to all inquiries.

2. All feedback, questions, concerns, and complaints have been and will be given immediate, careful, and respectful consideration and response. Core Transit not only will respond promptly but will incorporate appropriate public comments/concerns into its transportation decisions.

3. Core Transit's Fleet of revenue vehicles are all ADA-accessible and feature informational stickers in English and Spanish on equipment use.

4. Public outreach is generally conducted in advance of any schedule, service or fare changes in English and Spanish. Bilingual (English and Spanish) public outreach materials are developed and distributed in advance of any event.

5. Core Transit maintains and staffs an information booth located at the Vail Transportation Center, our busiest hub and transfer area. The booth is operated 7 days a week from 7:00 AM to 5:00 PM. This provides an opportunity for customers to obtain information, raise concerns or lodge complaints directly to a Core Transit staff member.

6. Contact information for Spanish speaking Core Transit customers is on all printed material, schedules, post-ups, advertising and brochures, etc.

7. Core Transit's Title VI notice is posted on all of its buildings, bus stations, and fleet/transit vehicles in addition to its website according to FTA requirements of Title VI notice to the public in both languages of English and Spanish.

8. Coordination with individuals, institutions, or organizations and implementing community-based public involvement strategies to reach out to members in the affected minority and/or low-income communities.

9. Provision of opportunities for public participation through means other than written communication, such as personal interviews or use of audio or video recording devices to capture oral comments.

10. Utilization of locations, facilities and meeting times that are convenient and accessible to low-income and minority communities.

11. Utilization of different meeting sizes or formats, or varying the type and number of news media used to announce public participation opportunities; and

12. Implementation of DOT's policy guidance regarding Core Transit's responsibilities to LAP persons.

Appendix J

Transit Service Standards and Policies

Purpose

This document formalizes the Eagle Valley Transportation Authority (Core Transit) Service standards, the framework for guiding the decisions of the initiation, modification, and evaluation of transit service. Core Transit's Service Standards are intended to:

1. Assure that service is evaluated and provided in a fair, consistent, and equitable manner.
2. Assure that requests and proposals generated from the general public, elected officials, and Core Transit staff are evaluated in a fair, consistent and equitable manner.
3. Provide a baseline for service planning of bus routes, headways and other service characteristics.
4. Improve route productivity while minimizing negative impacts to passengers.

Data Collection

Core Transit has implemented a variety of automated methods to collect data, including Fixed Route Scheduling Software, Computer aided Dispatching/Automated Vehicle Location (CAD/AVL), Electronic Fare Collection, and Automatic Passenger Counting (APC).

Service Planning Process

Core Transit's service planning process starts by using its service standards to evaluate current service. Data collected on Core Transit service is compared against the service standards to determine if existing services perform at acceptable levels.

Passenger Loading

The intent of loading standards is to balance safety, passenger comfort, and operating efficiency. Core Transit's vehicle load standards define acceptable passenger loads at different times of the day to help ensure acceptable levels of passenger comfort and operating efficiency.

The maximum passenger load factor for a single trip will not exceed 135% of the seated capacity at any point in the trip for 80% of trips. In general, this means that there should not be more than 15 standees on a 40-foot bus. If this occurs more than once for every five trips the standard is exceeded.

Drivers will report when passenger loading exceeds 150% standees on I70.

Headways

Headways will be verified each season before the schedule is published. Headway is a guideline for all types of service and should be followed as budget allows.

Target Headways - Winter Season (Minutes)
Approximately late Nov-mid-April

	Period	Span	Frequency
Local	Early AM	5-6am	30
	AM Peak	6-9am	10
	Midday	9am -3pm	30
	PM Peak	3-6pm	10
	Evening	6-8pm	30
	Night	8pm-1am	60
Express	Early AM	5-6am	n/a
	AM Peak	6-9am	60
	Midday	9am -3pm	n/a
	PM Peak	3-6pm	60
	Evening	6-8pm	n/a
	Night	8pm-1am	n/a
Circulator	Early AM	5-6am	30
	AM Peak	6-9am	60
	Midday	9am -3pm	60
	PM Peak	3-6pm	60
	Evening	6-8pm	60
	Night	8pm-1am	60
Commuter	Early AM	5-6am	30
	AM Peak	6-9am	n/a
	Midday	9am -3pm	n/a
	PM Peak	3-6pm	30
	Evening	6-8pm	n/a
	Night	8pm-1am	n/a

Target Headways - Summer Season (Minutes)
Approximately mid-April to late Nov

	Period	Span	Frequency
Local	Early AM	5-6am	30
	AM Peak	6-9am	15
	Midday	9am -3pm	30
	PM Peak	3-6pm	15
	Evening	6-8pm	30
	Night	8pm-1am	60
Express	Early AM	5-6am	n/a
	AM Peak	6-9am	60
	Midday	9am -3pm	n/a
	PM Peak	3-6pm	60
	Evening	6-8pm	n/a
	Night	8pm-1am	n/a
Circulator	Early AM	5-6am	30
	AM Peak	6-9am	60
	Midday	9am -3pm	60
	PM Peak	3-6pm	60
	Evening	6-8pm	60
	Night	8pm-1am	60
Commuter	Early AM	5-6am	30
	AM Peak	6-9am	n/a
	Midday	9am -3pm	n/a
	PM Peak	3-6pm	30
	Evening	6-8pm	n/a
	Night	8pm-1am	n/a

On-Time Performance

On-time performance is the time deviation of actual operation time from the published schedule. Core Transit buses are considered on-time if the actual departure time is no more than 4 minutes and 59 seconds (the on-time window) past the scheduled time of departure. Currently, on-time performance is measured using data generated by the Clever Devices System. On time performance is target 95%.

Vehicle Assignment and Priority

Core Transit's fleet currently consists of two types of vehicles for its fixed route service: 37-passenger 40-foot buses and 24-passenger 28-foot cut-away buses. Forty-foot buses are used on local, express, and commuter routes. Smaller cutaway vehicles are used for demand response and circulator routes which feed into our other fixed routes.

Appendix K

Transit Amenities Plan

The design of bus stop waiting areas and provision of amenities that enhance security and comfort plays a significant role in a person's decision to use transit. The design of bus stops can affect a person's actual or perceived sense of safety, comfort, and convenience. The following sections identify the factors to consider and provide guidelines for location bus stops and designing passenger waiting areas.

1. Passenger Amenities and Transit Facility Needs:

Passenger amenities are significant elements in attracting public transportation users. Shelters provide protection for elements and benches add comfort; signs, trash receptacles, lighting, and other amenities add convenience and safety. Passenger amenities should be located within the public right-of-way and should not impede auto, bus, or pedestrian flows. The bus stop should be located so that the future installation of amenities will not require the relocation of other structures or utilities. All amenities must meet applicable ADA requirements.

	Bench	Small Shelter	Large Shelter	Bike Racks	Garbage Receptacle	Lighting
< 5 Boarding/Day	No	No	No	Yes	Yes	Yes
5 - 9 Boarding/Day	Yes	No	No	Yes	Yes	Yes
10 – 25 Boarding/Day	No	Yes	No	Yes	Yes	Yes
>25 Boarding/Day	No	No	Yes	Yes	Yes	Yes

2. Bus Stop and Boarding Areas Design:

The bus boarding area is that area described as a firm, solid, and level platform standardized by rolling stock dimensions and wheelchair lift

characteristics. The boarding area may also be the pathway, but it requires greater clearance than a standard sidewalk to allow deployment of the wheelchair lift. The following criteria for boarding areas should be used to ensure compliance with ADA:

1) Door clearance is a minimum of 5’ by 8’;
2) Ground and surface materials are stable, firm and slip-resistant;
3) Running slope does not exceed 1’ vertical over 20’ horizontal (5%);
4) Cross slope does not exceed 1’ vertical over 48’ horizontal (2%);
5) Horizontal clearance of 48” is maintained in boarding area; and
6) Vertical clearance of 84” is maintained in boarding area.

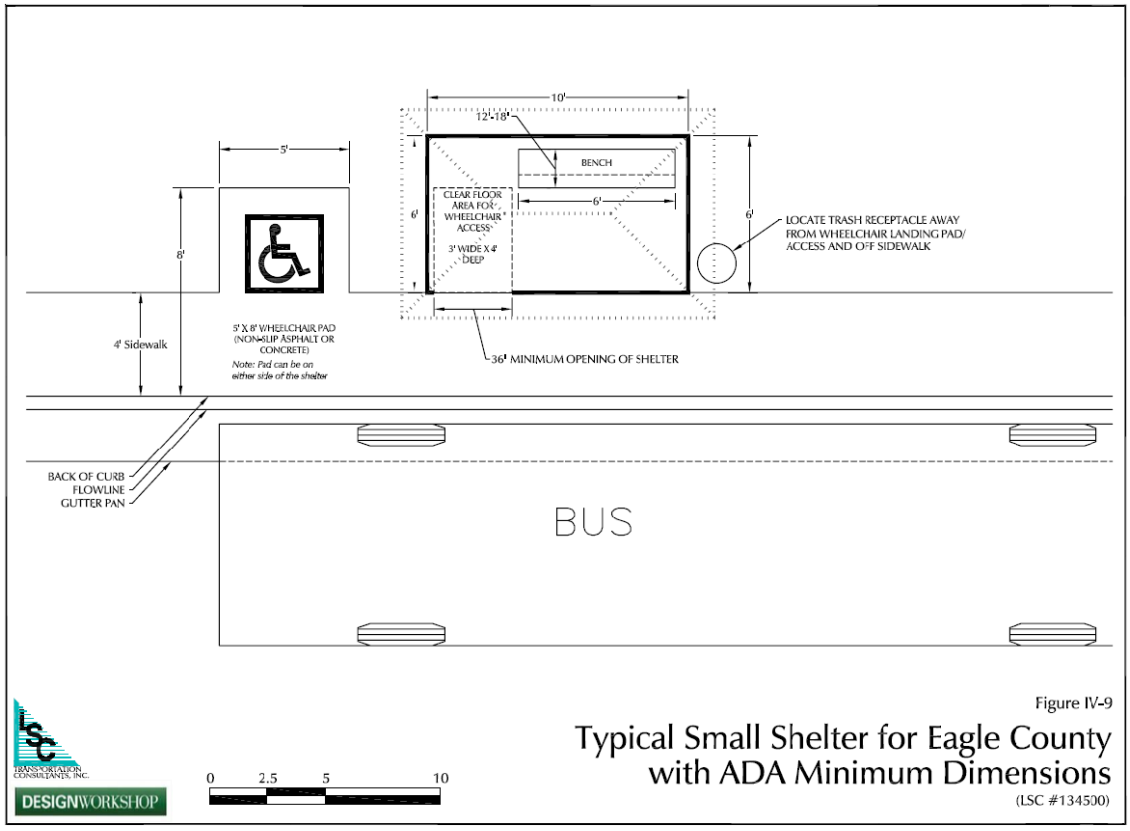


Figure IV-9
Typical Small Shelter for Eagle County with ADA Minimum Dimensions
(LSC #134500)

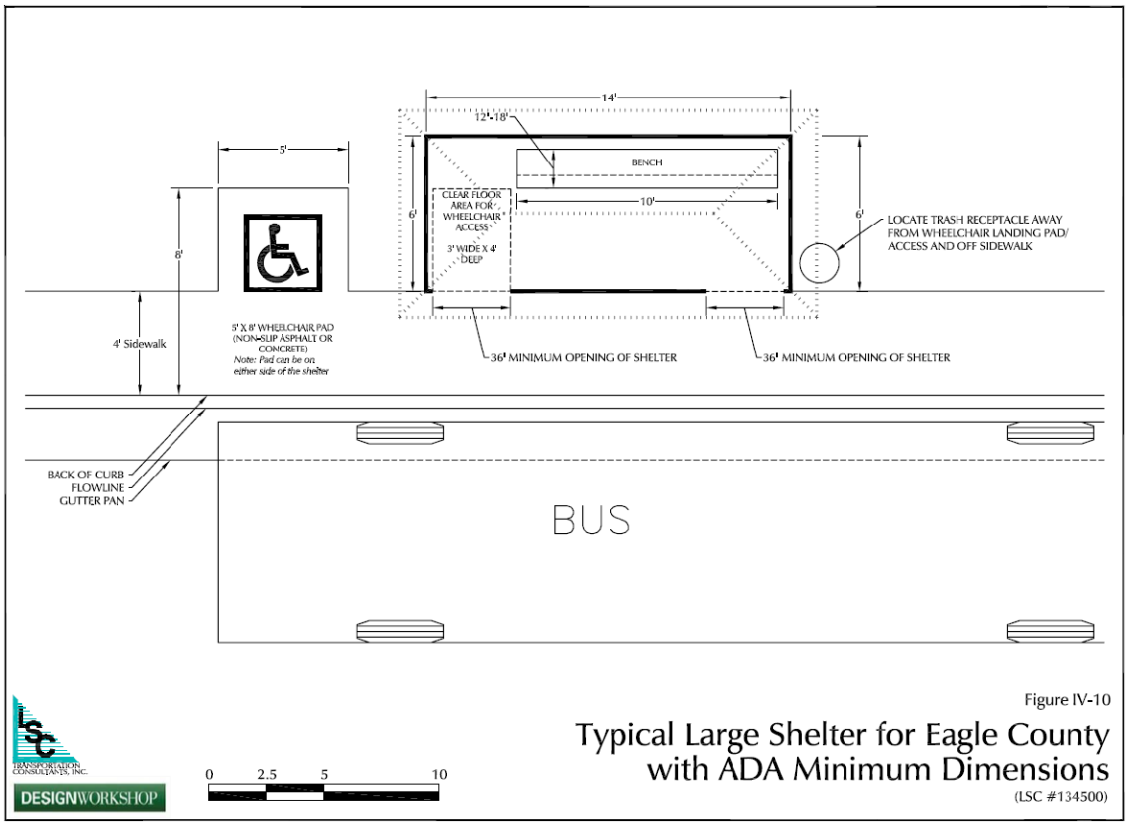


Figure IV-10

Typical Large Shelter for Eagle County with ADA Minimum Dimensions

(LSC #134500)

3. Accessibility to bus stops:

Core Transit operates in a mixture of semi-urban and rural areas. In the semi-urban areas most areas are equipped with sidewalks. In these areas the sidewalks function as an accessible route to the bus stop. In most of the rural areas, roadways do not have sidewalks. In these areas, Core Transit has a minimum standard of providing a bus landing pad raised a minimum of 6" above the road grade. In areas where an intersection is within close proximity to a bus stop, Core Transit will install a sidewalk from the intersection to the bus stop.

4. Bus Pullout Designs:

Bus pullouts are necessary for most Core Transit stops. The following images provide minimum dimensions, based on lane travel speed, for Far-side, Mid-block, and Near-side turnout designs.

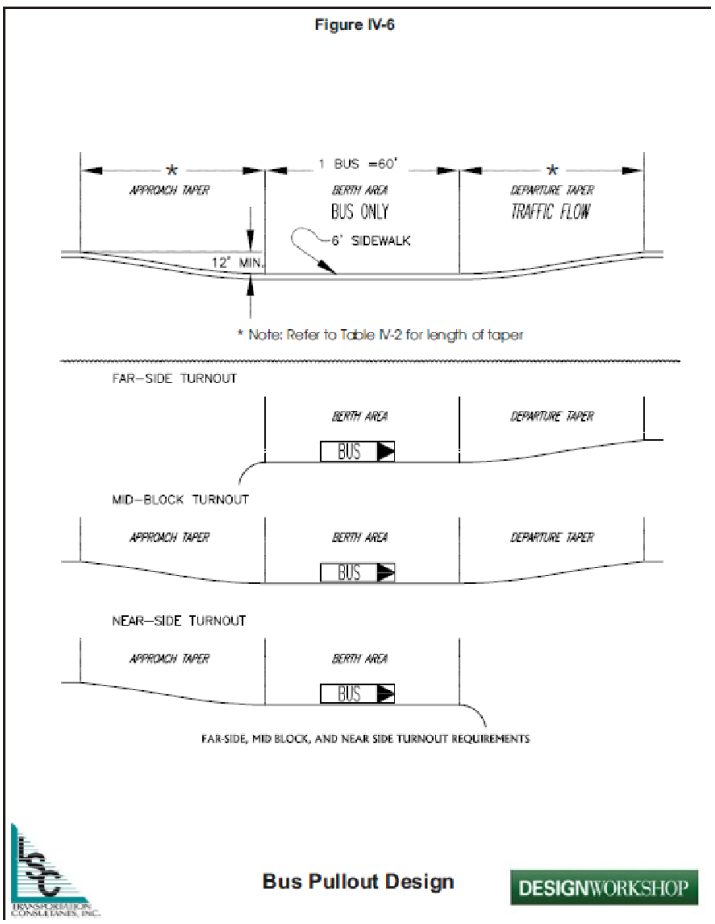


Table IV-2
Length of Bus Taper Based on Speed Limit

Posted Speed Limit in MPH	25	30	35	40	45	50	55	60	65	70
Length of Transition Taper	90	96	120	144	162	180	222	300	300	300

Source: Colorado State Highway Access Code, Volume 2, Code of Colorado Regulations 601-1, March 2002.

Appendix L

Policies and Procedures for the Use of the Core Transit System

The following document is on public display, both in English and in Spanish translation, at the Vail Transportation Center and on the official Core Transit website.

General Use Policies

1. General Policy. Public transportation vehicles and facilities are provided by the Eagle Valley Transportation Authority (Core Transit) for the benefit of the Eagle County community, visitors, and the general public. All permissible use of public transportation vehicles and facilities shall be strictly

limited to conduct consistent with the reasonable use and enjoyment of such services and for their safe and reliable operation.

2. Use of Core Transit Services.

a. Core Transit consists of fare-free and fare-based services.

b. Use of Core Transit services is available on a first-come, first-served basis until capacity is reached. The buses cannot wait for incomplete boarding parties.

c. Use of the Core Transit System constitutes an acceptance of the terms of use.

d. All users must wear shirts and shoes and display proper hygiene as to not be overtly offensive to other passengers.

3. Standing Passengers. All standing passengers (whether adults or children) must use the handrails or other stabilization devices provided on the vehicles in order to stabilize themselves while the vehicle is in operation. Passengers are not permitted to stand forward of the Standee Line per federal regulations. Passengers stand at their own risk.

4. Children.

a. Riders aged eight (8) and younger must be under the supervision of a responsible adult at all times when using Core Transit services.

b. Children must be removed from strollers while on Core Transit vehicles.

c. All children under the age of six (6) must be seated.

d. Diapers may not be changed aboard a Core Transit vehicle.

5. Strollers; Wagons.

a. Only collapsible strollers, wagons and similar child transport devices are permitted on Core Transit vehicles. Non-collapsible strollers, wagons, and similar child transport devices are not permitted on Core Transit vehicles.

b. All strollers, wagons, and similar child transport devices shall be carried on the Core Transit vehicle in their collapsed condition.

6. Bicycles, Skis, and Snowboards.

a. Core Transit vehicles are equipped to carry bicycles, skis, and snowboards on a first-come, first-served basis until capacity is reached.

b. Any rider traveling with a bicycle, skis, or snowboard must be able to load without assistance.

c. Bicycles may not be brought on-board transit vehicles. If space is available, skis and snowboards may be brought on board. Use of the provided bicycle rack is at the user's own risk.

8. Carry-On Items.

Core Transit does not have space specifically designed for storage.

a. Riders may bring packages and groceries on-board vehicles if space is available and if they maintain control of these items within their immediate seating area.

b. Any rider traveling with carry-on items must be able to board without assistance.

d. Carry-on items must not interfere with passenger safety or obstruct the aisles.

e. Portable music devices such as radios, iPods, etc. must not be played at a volume that would disrupt the safe operation of the transit vehicle or annoy other passengers. Transit riders are required to use

headphones for their radios or iPods while on board a transit vehicle as a courtesy to your fellow passengers.

f. No food or beverages may be consumed aboard a Core Transit vehicle. Beverages should be transported in a spill proof container.

8. Hazardous Materials. Hazardous materials such as explosives, flammable liquids, firearms, or weapons (except as authorized by law) are prohibited on Core Transit vehicles. Mention of any such materials is considered to be threatening behavior and will not be tolerated. Any violation of this prohibition will result in immediate notification of the appropriate law enforcement officials.

9. Animals. All animals are prohibited from Core Transit vehicles, subject to the following limited exceptions:

a. Legitimate service animals under the control of a guest with a disability as permitted by the ADA.

b. Animals stored in an approved carrier under the control of a responsible guest.

c. Any rider traveling with an animal may be expelled if the animal's behavior compromises the safe operation of Core Transit or otherwise poses a threat to the health, safety, and welfare of the public.

10. Smoking. Smoking is strictly prohibited while using Core Transit vehicles.

11. Loitering. Remaining on board and Core Transit vehicle without a destination, sleeping onboard a Core Transit vehicle, or loitering at a Public Transit Station or designated Bus Stop is not permitted.

12. Disruptive Behavior. Loud, obnoxious behavior or the use of foul language is not permitted aboard a Core Transit vehicle, at a designated public bus stop, or at a Public Transit Station. Disruptive passengers may be denied Core Transit Services at the discretion of the Transit Operator.

13. Flash Photography, Laser Pointers. Taking flash photographs or the use of a laser pointer while on board a transit vehicle is extremely dangerous and not permitted.

14. Alcohol; Illegal Drugs.

a. The consumption of alcohol is prohibited while using ETVA services.

b. The possession of an open alcoholic beverage container is prohibited while using Core Transit services.

c. No person may ride a Core Transit vehicle while he or she is visibly intoxicated and not in control of their own person.

d. The possession, sale, or use of any illegal drug is prohibited while using Core Transit services.

15. Fixed Route System. The Core Transit System is a fixed route public transportation system. We are prohibited by federal law from making undesignated stops in which to board or disembark passengers. The Core Transit System complies with all state and federal regulations for public transportation and is under the jurisdiction of the Federal Transit Administration and Federal Motor Carrier Safety Regulations.

16. Emergencies. In the event of an unforeseen emergency, the Transit Operator shall provide passengers with specific directions for evacuation and/or other necessary actions. For your safety and that of our other passengers, you must comply with the directions provided. Transit Operators are licensed Commercial Drivers and are provided extensive training to meet federal regulations for safety.

17. Compliance with Use Policies. The Core Transit System reserves the right to deny boarding or Core Transit services to any person not complying with the Use Policy and Procedures for the transit system. Refusal to comply with the directions of a Transit Operator or Transit Supervisor and/or the hindering of the movement of public transportation is punishable by Federal Law with up to 16 years in prison and up to $750,000 in fines. Other

state and local laws may also apply. Persons not following the basic requirements for the use of the Core Transit System will not be allowed to board or will be told they must disembark. The Core Transit System will notify law enforcement officials of any misconduct involving the Core Transit System at its discretion.

18. Non-Discrimination. Core Transit complies with Title VI of the Civil Rights Act of 1964. The level and quality of transportation service will be provided without regard to race, color, or national origin in accordance with Title VI. All Core Transit services are provided with equal access to all.

19. Accessibility. All Core Transit vehicles shall meet the standards of accessibility for persons with disabilities established by the Federal Transit Administration pursuant to the Americans with Disabilities Act, 42 U.S.C. §12101, et seq. (Public Law 101-336). Accessibility is provided along our fixed route system at designated bus stops only.

Notice

Any person who believes he/she or any specific class of persons is subjected to discrimination prohibited by Title VI Civil Rights Act or the provisions of the Americans with Disabilities Act may by him/herself or by a representative file a written complaint with Core Transit and/or the Federal Transit Administration. All complaints will be promptly investigated.

To request additional information on Core Transit's nondiscrimination obligations or the Americans with Disabilities Act, contact:

Director of Transportation
Core Transit
3289 Cooley Mesa Rd
P.O. Box 1070
Gypsum, Colorado 81637

Information in languages other than English will be provided as needed and will be consistent with DOT LAP Guidance. Additionally, alternative formats, i.e., large print, Braille, audio or video tapes of the use policies and procedures are available upon request.