



BEHIND THE WHEEL CORE PEOPLE

SEPTEMBER- FALL EDITION
Q3 2025

WELCOMING. ACCESSIBLE. DEPENDABLE. REWARDING

Safety at the Core

Staying Flexible: The Importance of Stretching for Bus Operators

Taking time to stretch during driving breaks not only improves blood circulation and reduces stiffness for a safer, more comfortable journey but also offers long-term health benefits like preventing chronic back pain, joint stiffness, and poor posture. Regular stretching keeps drivers alert, focused, and supports overall flexibility and muscle health over time. [Scroll to the end to see the stretches.](#)



Emergency Button & Camera Button Quick Guide



Emergency Button (Left panel)

- Use for threats to you or passengers.
- Sends alert, activates live bus cameras for dispatch, and makes a covert call.
- Provides Info Discreetly
- Calmly share details without drawing attention.
- Example: “Please put the knife away; you’re scaring others.”
- Dispatch Response
- Dispatch monitors live feed and decides on specialist or officer assistance.

Camera Button (Green by cup holder)

- Use for incidents like arguments, uncooperative passengers, or documentation.

Building Better Together

Growing Teams and Individuals

Join us in celebrating **Al Lee**, Operations Specialist, and **Will Hensley**, Fleet Asset Supervisor, for graduating from the Colorado Transit LEAD Academy (CASTA)! Their growth, leadership, and dedication to shaping the future of transportation with a focus on learning, is truly inspiring.



Building Better Together

Operator Feedback in Action

Improved Bus Comfort and Safety: Operators shared a wish list of features for the next bus order to enhance comfort and safety. Since buses can take up to 18 months to arrive and often include custom builds, Dave, our Ops Director, is working with the manufacturer to make these requests. Nothing is guaranteed – but the feedback is greatly appreciated.

Community Safety Education: After hearing from operators during Q2 safety meetings, the team recognized the need to educate the community—drivers, pedestrians, and cyclists—on how to stay safe around our buses on the road. This feedback led to a blog post and ongoing outreach efforts by Tanya, Executive Director, and Dayana, Marketing Manager, to spread the message.

Share Experiences, Solve Challenges Together: Your Guide to Action

- **Bus Issues: Note these on your trip sheet and Freshdesk (linked in Paylocity).** Remember Will's helpful tips; Explain the problem in detail.
- **Daily Feedback:** Share with your Operations Specialist.
- **Safety Concerns:** Talk to Cisco, Mike, or Kelly in Safety & Training.
- **New Policies on Sling:** You can comment on the post with a question so everyone can see the answer.



Your Career, Your Impact

Ridership Growth

Ridership is on the rise! For our first year of operations, August 2024 - July 2025 we transported 1,961,694 riders. This growth reflects the hard work and dedication of our team in providing reliable service.

Outstanding Route Performance

Core Transit achieved a 99.95% completion rate in August, with only 3 out of 5,828 scheduled trips missed. SP+ also performed exceptionally well with a 99.87% completion rate.

Safety Milestones

Preventable accidents have remained steady year-over-year, with 20 incidents recorded from January to August. We've improved our safety metrics: preventable accidents per passenger miles traveled have improved from 1/647,009 miles in 2024 to 1/674,624 miles in 2025.

Staffing Updates

Our current staffing level includes 47 operators available (90% staffed), with 7 operators in training. We anticipate bolstering our team with 10-15 new trainees beginning classes in September and October to help meet our staffing goals.

Maintenance Highlights

Fleet readiness is at 80% in service, with 100% PM compliance.



Staying Healthy on the Job

Mental Health Support

Remember, Core Transit employees have access to up to 12 free counseling sessions per year—available locally or virtually, in English or Spanish, at no cost to you.

To get started, simply go to [Paylocity > Company Links > Mental Health](#). Your well-being matters—take advantage of this valuable resource.



Wellness Bonus in October

Full-time employees get \$300, and part-time employees get \$150 in the first October paycheck. Eligibility: Must be active by Sept 30 and at time of payout. Ask P& C for all requirement details.

This bonus is designed to help you make healthy choices—whether it's for gym memberships, fitness gear, or other wellness-related expenses.





Mark Your Calendar Open Enrollment Starts Soon

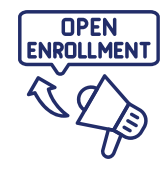
Save the Date: Oct 27th - Nov 14th

We are pleased to announce that the Open Enrollment period for our health insurance plans will take place from October 27, 2025, to November 14, 2025. **Good news!** Employee premiums and deductible options will remain the same. While our insurance costs have increased by around 15%, Core Transit is committed to keeping coverage affordable by absorbing the increase this year.

Important: On October 27th, you will receive detailed instructions on how to log into CEBT to make any necessary changes to your current plan. Please remember that all changes made during this period will go into effect on January 1, 2026.

Questions? Reach out to People & Culture (Aryn, Selene or Tati).

Category	PPO3 Plan	PPO4 Plan
Monthly Cost for Employee Only Coverage	\$85 per month	\$0 monthly cost
Office Visit Copays	\$35 for primary and specialty visits	\$40 for primary and specialty visits
Deductibles	\$1,000 single / \$2,000 family (embedded)	\$1,500 single / \$3,000 family (embedded)
Coinsurance	20% in-network / 40% out-of-network	20% in-network / 40% out-of-network
Out-of-Pocket Maximums	\$3,000 single in-network / \$6,000 single out-of-network \$6,000 family in-network / \$12,000 family out-of-network	\$4,000 single in-network / \$8,000 single out-of-network \$8,000 family in-network / \$16,000 family out-of-network



Staff Perks

Discounts Through GOVX

GOVX
SAVINGS FOR THOSE WHO SERVE

MILITARY POLICE FIRE & EMS MEDICAL GOVERNMENT EDUCATORS

CREATE MY FREE ACCOUNT

Do I qualify? | Already a member? Log in

REGISTER TODAY.
GET \$10 OFF
YOUR FIRST ORDER.

There's never been a better time to get started on GOVX.

CREATE MY FREE ACCOUNT »

Here's a little perk you can take advantage of!

You can sign up for govx.com, a website that gives employees access to great discounts on travel, tech, gear, entertainment, and more.

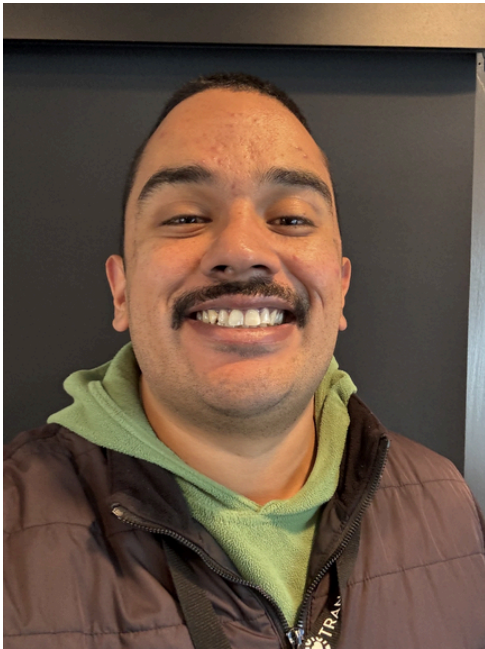
Getting started is easy:

- Go to [GOVX.com](https://govx.com) and create an account using your work or personal email.
- When asked to verify your employment, simply upload a photo of your Core Transit badge.
- GOVX will review your info; it usually takes up to 48 hours.

Tip: They don't always send a confirmation email once your profile is approved, so make a quick note to check back after two days to start enjoying your savings!

Marketing & Customer Service Team Updates

Meet our new team member



Pedro Reyes

Please join us in welcoming Pedro Reyes to the Core Transit team! Pedro recently joined as an Information Services Representative and is already putting his excellent customer service experience into action. From day one, he's been helping riders with care and professionalism, and we're excited to see the positive impact he's bringing to our team and our community.

From Pedro:

Hello! My name is Pedro Reyes. I have lived in Edwards most of my life and I consider myself lucky because it is one of the most beautiful places to grow up in. You won't meet a more enthusiastic soccer fan than me. I love playing and watching soccer along with many other sports such as hockey, basketball and football. My other passion in life is snowboarding.

I find it quite exciting and have plenty of fun up on the slopes (especially on snowy days). I like to think of myself as outgoing and friendly since I enjoy talking to people, both friends and strangers. My biggest goal in life at the moment is to become fluent in many languages as possible and visit several countries. I am quite excited to be part of the Core Transit team because I believe we play a big role in the community and I look forward to meeting many of you fellow staff members.

What's New from Marketing & Customer Service



- **New website:** coretransit.org with easier navigation.
- **Live Chat:** Riders can chat with us 24/7 — during office hours with our bilingual reps, after hours with our trained chatbot.
- **Updated Bilingual Phone Tree:** Making it easier for passengers to reach our team.
- **Summer Schedule Survey:** Coming soon for riders.
- **Winter Schedule:** Planning in progress.

Get Connected to the Community

Discover New Ways to Connect with Your Community

Vail Valley Mountain Trail Alliance - vymta.org

This group is dedicated to maintaining and improving mountain trails in the Vail Valley. A great way to try hiking, mountain biking or volunteering.

Adult Leagues and Workout Classes - mountainrec.org

Vail Recreation, Avon Recreation and Mountain Recreation offer a variety of activities for adults, including sports leagues like basketball and volleyball, as well as fitness classes tailored to various skill levels.

Vail Valley Partnership Event Calendar - vailvalleypartnership.com

Packed with an array of local happenings, this calendar is the go-to resource for community-driven events ranging from festivals to educational workshops in the Vail Valley area.

Stay Local Socials (October 7th & 21st) - mountaincareers.com

Join the October event series 'Stay Local Social', hosted by VVP and Mountain Careers, where you can connect with your community, learn about housing programs, and explore ways to build a stronger local network. Don't miss the chance to win a \$500 giveaway while engaging in this exciting event! Oct 7th & 21st at Avon Loaded Joe's.



Staying Healthy on the Job

8 Essential Stretches for Operators

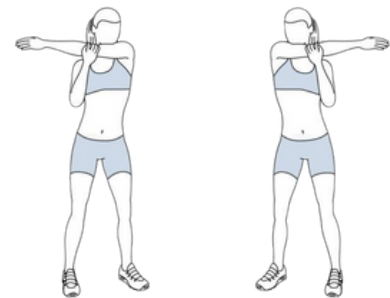
1. Neck Rotation

Reaching over your head, grab the opposite ear and gently pull it towards the shoulder doing the reaching. This should relieve neck tension and upper shoulder tightness. Repeat with your opposite arm.



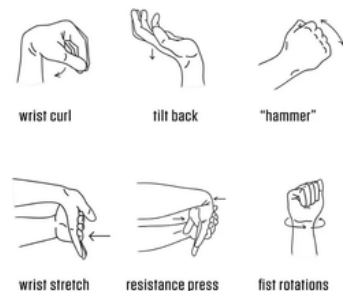
2. Shoulder Pull

With one arm straight across your chest, use your other arm to pull the first arm towards your chest. This will stretch your shoulder and triceps. Repeat with your opposite arm.



3. Wrist Bend

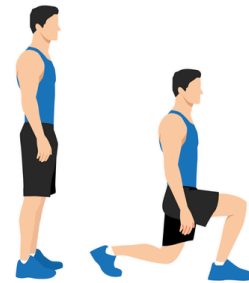
Bracing your fingers on the steering wheel, bend your wrists forward and backward – stretching your wrists and bringing life to your forearms. For an even deeper stretch, try lightly bending back each individual finger.



Staying Healthy on the Job

4. Classic Lunge

With toes pointing in the same direction, take a large step forward with one leg. Bend your front leg at the knee and slowly sink your body down until comfortable, making sure not to let the front knee go beyond the front toe. Repeat, slowly, with the other leg or try a walking lunge. For balance, try keeping your hands on your hips



5. Classic Quad Stretch

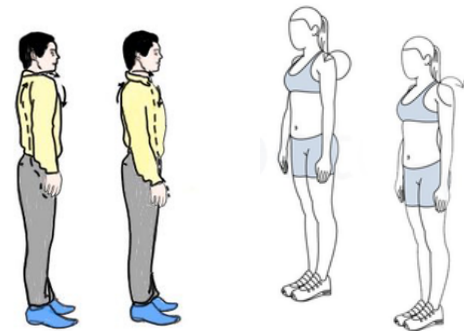
Standing on one slightly bent leg, reach behind yourself to grab your raised leg – just above the ankle – and pull your heel towards the center of your glutes. Hold and repeat with your opposite leg.



6. Shoulder Rolls

Stand tall or sit with upright posture with arms by your sides and pull your shoulders back and down. Bring shoulders towards your ears as high as you can and roll them forward.

Pull your shoulders back to the starting position and shrug up to do another roll. You will make small circles with your shoulders. You can also reverse the move and roll to the back.



One Team: Key Dates & Updates

Upcoming events are a great way to connect, celebrate our successes, and stay informed about key processes—because when we understand each other, we can collaborate better, solve problems as a team, and make work more fun and rewarding for everyone

Fall Dates to Remember

- **September 21, 2025:** New Sick Time Process
- **Week of October 5, 2025:** Winter Block Bid Starts (10/05)
- **October 10, 2025:** Wellness Payout
- **By October 10, 2025:** Notification of your Accident Record & Upcoming Bonus Potentials
- **October 22 & 23, 2025:** Safety Celebration Breakfast and Lunch at Gypsum Creek Golf Club
- **October 27 – November 14, 2025:** Open Enrollment
- **November 7, 2025:** Safety Bonus Pay Out
- **November 23, 2025:** Winter Schedule Starts
- **November 27, 2025:** Thanksgiving Meal in Gypsum for all employees to enjoy.
- **December 31st** is the last day to use your Floating Holiday. Unused days will not carry over.